Ontology-based User Model

Ontology-based user model defines concepts representing user characteristics and identifies relationships between individual characteristics connected to domain ontology. Such a model is (after its population) used by presentation tools to provide personalized navigation and content. Model can be employed also in content organizing tools (e.g., perform sorting of items based on user's preferences).

User ontology in project MAPEKUS¹ is composed of two standalone ontologies, which separate domain-dependent and general characteristics:

- generic-user ontology defines general user characteristics;
- publication-user ontology defines characteristics bound to the domain of publications represented by domain ontology.

1.1 Domain independent model

1.1.1 Class User

User is a primary class of domain-independent user model (Fig 1.1). It has following data and object properties:

- hasMaxAge, hasMinAge data property of type xsd:int represents upper and lower boundary of interval which contains user's age;
- hasChild data property of type xsd:boolean has the value true or false depending on whether a user has at least one child or not;
- livesInRegionOfSize data property of type xsd:int represents number of citizen in user's region of residence;
- hasCharacteristic object property represents domain independent characteristics, its range are instances of type UserCharacteristic;
- includes object property with a range instances of type DomainSpecificUser represents domain-specific parts of user model.

 $^{^{1}\}mathrm{MAPEKUS}$ project, http://mapekus.fiit.stuba.sk

1.1.2 UserCharacteristic class

Class UserCharacteristic has following properties:

- hasTimeStamp data property of type xsd:string represents a time stamp of this characteristic;
- hasCountOfUpdates data property of type xsd:int represents number of actualization (updates) of this characteristic;
- hasSource object property with a range instances of typeUMSource represents characteristic's source;
- contributesTo object property with a range instances of type Goal represents a goal, which relates to this characteristic;
- hasRelevance object property represents relevance of this characteristic in order to achieve Goal linked by contributesTo property; its range instances are of type c:LevelOrdering;
- hasConfidence object property represents confidence of this characteristic (deqreee of quality of user characteristic estimation); its range instances are of type c:LevelOrdering.



Figure 1.1: Domain-independent user model.

UserCharacteristic class has following subclasses:

- AttributePreference represents local preferences. One subclass of this class is used for an individual characteristic. It can be FuzzyCharacteristic, CrispCharacteristic or FuzzyfiedCharacteristic.
- GenericUserCharacteristic represents characteristic in general, which can be used to express relationship to any entity of user and domain model.
- RuleCharacteristic represents global preferences in the form of rules, e.g.,: resultValue = 0.5 IF (goodSalary >= 0.7 AND goodPosition >= 0.4).

1.1.3 UMSource class

UMSource class does not have any data or object properties. It is assumed, that such instances exist in domain-specific parts of a model that represent ways how the user model gets populated with data (automatically by software tools and manually from human intervention).

1.1.4 Goal class

Goal class does not have any data or object properties. It is assumed that that such instances exist in domain-specific parts of a model that represents user goals in the particular domain.

1.1.5 AttributePreference class

AttributePreference has following properties:

- hasWeight data property of type xsd:float. It is uded to compute weighted average if no rules are available.
- relatesToAttribute object property represents an attribute which is bound to the characteristic. Its range instances are of type GenericAttribute

1.1.6 GenericUserCharacteristic class

GenericUserCharacteristic has following properties:

• relatesTo – object property with a range instances of any class from user and domain model.

1.1.7 RuleCharacteristic class

RuleCharacteristic class (Fig 1.2) has following properties:

- hasResultValue data property of type xsd:float represents the resulting value of the rule.
- hasClause object property with a range instances of type Clause represents individual clauses of the rule.



Figure 1.2: Part of a model representing a Rule Characteristic

1.1.8 Clause class

Clause class represents a clause part of the rule – a condition applied on a particular attribute. It has following properties:

- hasAttribute object property represents an attribute on to which the property is related. It has range instances of type GenericAttribute
- hasDataTypeValue/hasObjectTypeValue data/object property, which represents a value of respective attribute;
- hasRelation object property with a range instances of type c:Relation represents a type of relation (<, >, =).

1.1.9 GenericAttribute class

GenericAttribute class represents properties of any object. It is required to create a subclass along with instances in a domain specific part of the model. The class has following properties:

• hasAttributeSequence – object property with a rdf:List as a type of range instaces, which represents a list of properties from a base class of domain specific model (i.e., a Publication in MAPEKUS project).

1.1.10 CrispCharacteristic class

CrispCharacteristic class holds evidence of tolerable values of properties, if these can not be ordered naturally (e.g., places or company names). It has following properties:

• hasCrispValue – data property of type xsd:string represents a list of values, which are of user's interest.

1.1.11 FuzzyCharacteristic class

FuzzyCharacteristic class (Fig. 1.3) represents fuzzy characteristic for properties, whose values can be naturally ordered (e.g., a salary, received degree). It has following properties:

• hasFuzzySet – object property with a range instances of type FuzzySet represents fuzzy set, which assigns a number $R, R \in <0, 1 >$ to each value. Higher the number is, better the value is for the user.

1.1.12 FuzzySet class

Fuzzy set is determined by its member function. This function assign a number from < 0, 1 > to each item. If an item is assigned 0, it does not belong to the set. If an item is assigned 1, it belongs to the set. Values from open interval (0,1) are interpreted as a partial membership in the set. The shape of the set is acquired by linking all its points.

FuzzySet class has following properties:

- hasPoint object property with a range instances of type FuzzySetPoint represents individual points of a fuzzy set;
- hasType object property with a range instances of type FuzzySetType represents one of four set types.

1.1.13 FuzzySetPoint class

FuzzySetPoint class has following properties:

- hasY data property of type xsd:float represents rating from 0 to 1;
- hasX data property of type xsd:float represents numerical value of an object;
- hasXString data property of type xsd:string represents a label of value.

FuzzySet point has coordinates x, y and a label. If we want to plot a fuzzy set, we plot hasXString values on x-axis. If the items of a set are number, than the labels are their textual representations (x=1, xstring="1"). If the items of a set are values such as Bc., Mgr. Phd., the value hasX would contain symbolic numerical values (xstring = "Bc.", x = 1; xstring = "Mgr.", x = 2).



Figure 1.3: Representation of fuzzy characteristics.

1.1.14 FuzzySetType class

FuzzySetType class represents types of fuzzy sets, which expresses the shape of member function. The class has following instances:

- ASCENDING the member function is ascending;
- DESCENDING the member function is descending;
- HILL the member function has a triangle- or trapezoid-like shape;
- VALLEY inverse of HILL, it reaches its maximum at the edges of function's domain.

1.1.15 FuzzyfiedCharacteristic class

Despite of the fact, that values of a particular properties can not be naturally ordered (places, company names, etc.), we can assign a 0-to-1 preference to some values. It is not a fuzzy set, as we do not have an x-axis, so we do not know the order. However, we can still use it when selecting the best objects.

FuzzyfiedCharacteristic class has following properties:

• hasFuzzyfiedValue-object property represents values of properties along with their numerical rating. Its range instances are of type Fuzzyfied-Value

Figure 1.4: Domain specific user for publications domain.

1.1.16 FuzzyfiedValue class

FuzzyfiedValue class has following properties:

- hasString data property of type xsd:string represents values of properties, which can not be ordered naturally;
- hasEval data property of type xsd:float taking the value from 0 to 1, which express to what extent the user prefers this value.

1.2 Domain-specific model

In general, there could be several domain-specific models, which are connected with domain-independent model. In the MAPEKUS project, we use a domain of publications.

1.2.1 PublicationSpecificUser class

Connection of domain-specific model to the domain-independent model is realized through PublicationSpecificUser class (Fig. 1.4) as a subclass of DomainSpecifiUser class of a domain-independent model.

PublicationSpecificUser has following properties:

- hasCharacteristic object property with a range instances from a union of classes RuleCharacteristic and AttributePreference.
- hasVisitedPublication object property represents records about visited publications. Its range instances are of type VisitedPublication.

1.2.2 VisitedPublication class

VisitedPublication defines a record about interaction of user with domain content. It has following properties:

- hasDateOfVisit data property of type xsd:string represents a date, when the interaction occurred.
- hasPublication object property with a range instances of type p:Publication represents a domain content (a publication);
- hasRating data property of type xsd:int represents user's rating of the publication.

1.2.3 PublicationAttribute class

Class PublicationAttribute is a subclass of a GenericAttribute class and replaces it in the domain of publications.